

## IN THE SPECIFICATION

1. Kindly substitute the following paragraph for that paragraph beginning on page 15, line 12:

The processor 10 is connected to the input interface 40 and the output interface 50 to send and receive network detail call data and reads and writes that data to and from data memory 20 and program memory 30. Data that is collected by the device 10 is stored in the data memory 20 in its same data format as received until it has been successfully transferred to one or more hosts through output interface 50 also in its same data format. In the preferred embodiment of the invention the data memory 20 comprises one or more NAND Flash memory components, such as the TC58V64 from Toshiba.

2. Kindly substitute the following paragraph for that paragraph beginning on page 18, line 19:

The transmitting host 102 transmits received data from PBX 120' to the data collection device 10 through serial data interface 44, which then stores the call detail data, including, maintenance and call distribution reports, data memory. This data is then transferred from data memory 20 in the same data format as received through the input network interface to a receiving host 104, 106, or 108 using one of the output interfaces, for example, the second network interface 52, to transfer the data or reports to the receiving host, such as receiving host 104 through the network 112, typically employing one protocol to collect the data and a different protocol to transfer the data to a receiving host, bridging the typical inconsistencies between the transmitting PBX units and the receiving hosts. Similarly, telephone line interface 170 may be employed to transfer the data to line receiving host 106 through the PSTN 114 using appropriate protocols, such as the Xmodem or Zmodem protocols. In all data interfaces, protocols appropriate for data

transmission across the respective input and output interfaces are employed. For example, for the serial data interfaces, Xmodem, Zmodem or command-based protocols are employed.